



# ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members Since 1981*



May

A MONTHLY PUBLICATION  
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2022

## Proposed Membership Bylaw Changes

Entranosa is proposing to the membership changes in the Bylaws that will update current operations and policies. Over next 5 months, the newsletter will be explaining these changes and Entranosa encourages our membership to ask questions and make comments. The first item to be discussed is the requirement to have membership pay monthly for future septic tank pumping. The Bylaw was added in 2000 to address contamination of the ground water due to septic tanks not being pumped resulting in clogged drain fields. Over the years, members have complained about the program and service which is one of many reasons that the Board wants to remove the program and language in the Bylaws. If approved, members will be able to choose whether to have their tank pumped with funds received; reimbursed for the fees collected; or receiving a credit on their water bill. Voting on these Bylaw changes will be during the September's Annual meeting and will not take effect till 60 days after the vote. A marked-up version of the proposed changes will be posted on the website or sent directly to the member by mail or email. Members that have questions or concerns can contact Jack Crider, CEO at [jcrider@entranosawater.com](mailto:jcrider@entranosawater.com) or call the office 505-281-8700.

### Newsletter explanation series:

- April - Septic program
- May - Subscribers and membership certificate forms
- June - Recall and termination of memberships
- July - Large scale irrigation projects
- August - Recap of all changes



## Well Producing as Hoped

S3) was tested last week with excellent results. The well pumped and maintained over 545 gallons per minute (gpm) during the 24-hour test period. Both wells have been approved for purchase by the Board of Directors.



## Annual Audit

In mid-April, the team from Pulakos CPAs started the annual audit. Last year was a remote audit but this year's was in person. Having the audit in-person was a benefit as it was the first audit for our new Finance Manager, Daniil Rybalko. The findings will be presented to the Board of Directors at the June meeting.



**Entranosa Water & Wastewater Association**

**Office: (505) 281-8700**

**Emergency: (505) 604-5935**

**[www.entranosawater.com](http://www.entranosawater.com)**

**Office Hours:**

**Monday 9:00 am – 4:30 pm**

**Tuesday – Friday 8:00 am – 4:30 pm**

***Entranosa is an equal-opportunity employer.***

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water and wastewater issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S  
MISSION  
STATEMENT**



# ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members  
Celebrating 40 Years of Service*



**Water Hardness Reading as of 4/22/22 28 grains**

**Average Water Usage: April, 3,986 gallons; March 4,048 gallons**

## Water Heater Woes

Recently an Entranosa member shared their experience replacing a five-year old water heater because of a water leak caused by the deterioration of a sacrificial anode. Once the anode was gone, the corrosive water attacked the metal tank and caused premature failure, starting a water leak from the bottom of the water heater tank. The member tried to remove the anode to inspect but the location of the tank made it difficult to reach and remove. The heater's owner's manual recommends replacement annually especially if the homeowner is using a water softener. If members are uneasy about removing and replacing their sacrificial anodes, they should contact a plumber.

**FIGURE 18. Anode Depletion**

The anode rod is a sacrificial metal rod that helps reduce corrosion and premature failure (leaks) in the tank. The anode rod is a consumable item. Inspect the anode rod after the first six months of operation or when you drain and flush the tank. Replace the anode rod if it is substantially worn out or depleted. Thereafter, inspect the anode rod annually or more frequently if needed. **If you use a water softener, your anode rod will deplete faster than normal.** Inspect the anode rod more frequently, replacing the anode rod as needed. Obtain new anode rods from your local plumbing supplier or have a qualified person replace it. (Anode rods are a consumable item and are not covered under warranty).

**Detail from water heater owner's manual**

## Treasurer Reports

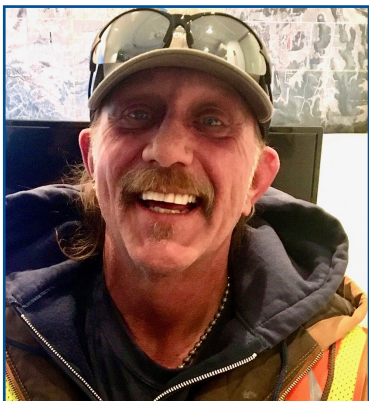
**Treasurer Rob Baracker shared his thoughts on the septic program:**

The board has developed a long-term strategic plan and continues to update that plan as circumstances change. One of the key principles of the plan is to focus on our core mission, which is delivering dependable quality water at an affordable price. We are incorporated as Entranosa Water & Wastewater Association, which is somewhat misleading as we only operate one wastewater facility for the Woodlands community and a septic tank program for some members. With respect to the septic tank activity, we serve as a collection agent for other entities providing full-service wastewater program services, such as pumping tanks for some members. We use our billing and receipting systems to collect for these other entities to make it easier for our members to pay for that through their water bill. This creates extraordinary administrative costs for us that we do not always recover. This service creates no real revenue stream for us and although it provides a convenience to some of our members in paying for these services, it takes us away from fully focusing on our core services in addition to creating extra costs. When possible we encourage our members to deal directly with the many local wastewater management companies but have continued over the years to provide billing and collection services for some of our members and those companies. Should we raise the fees to cover these costs or abandon this service? Send feedback to [tbaracker@hotmail.com](mailto:tbaracker@hotmail.com).

## Welcome Brett!

Cannon Southwest Septic. He has years of experience in wastewater services and in installing fiber optic lines. Brett grew up in Edgewood, worked around the country but returned home to take care of family.

New hire Brett Burton comes to Entranosa from



## Jeff Stone to Retire

Jeff Stone, "Santa Claus," when members couldn't remember his name, has been in the water business since 1996 with 21 years at Entranosa. As a certified Level 2 water and a certified Level 1 wastewater operator, Jeff has taken pride and gratification in helping to deliver safe and reliable drinking water to the East Mountains. "It has been an honor and a pleasure to be part of the Entranosa Team," he said. Jeff, and his great smile, wants to spend more time with wife, Patti, his children, and nine grandchildren.



## Entranosa's Board of Directors

**Chair:** Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

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