



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



April

A MONTHLY PUBLICATION
FROM YOUR WATER ASSOCIATION

2024

Highway 217 Crossing

Entranosa crews, along with help from Lone Mountain Contractors, completed the Hwy 217 crossing. The new 8-inch line was installed to connect the new commercial buildings east of Hwy 217 and start the south Hwy 217 to Saddle Spur Road.



New Meter for Brewer Shell

Entranosa's crews finished the installation of the new water meter for Brewer's Shell to complete the line relocation project for the NM 14 roundabout. Crews are cutting and capping the old



existing mainline which will be abandoned in place.

Big Commercial Meter Can



Getting Ready for Pumping Season

Every year, Entranosa starts getting ready

for pumping season, which starts in May. Volumes increase from the low during the winter months of 25 million gallons to over 75 million gallons per month in summer. Last year, our Nugent booster station experienced low pumping volumes from one of the four mainline pumps. Along with the reduced pumping capacity, the station's power consumption had increased by 20 percent. Entranosa pulled Pump 3 (not an easy task), shipped it to Texas for repairs and the attached photos show the results. The hard water at the Nugent well field had almost destroyed the pump in less than five years.



Opt-Out of Advertising

In response to Entranosa members expressing frustration over the repeated mailed advertisements for the Exterior Water Service Line Coverage from Service Line Warranties of America, the company has issued a "Code of Conduct" promising to abide by the highest standards of honesty and integrity. The company also asks members to contact them if they are aware of "actual or suspected violations of the Code." However, if our members still want to opt-out of the mailing list, please contact the Entranosa office to be removed.



Entranosa Water Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Summer Hours: Monday - Friday

8:00 am - 4:30 pm;

Entranosa is an equal opportunity employer

Water outages - Call the duty operator at 505-604-5935 24/7.

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



Water Hardness Reading as of 03/28/24: 15 grains
Average Water Usage: March, 4,116 gall; Feb., 4,455 gall.
Average Monthly Bill: \$50

Experienced Help

With the departure of System Manager Art Garcia and the training for new System Manager Orlando Archuleta underway, Entranosa has hired consultants Drew Padilla (left) and Tommy Muller (right). Entranosa really appreciates their ability to help through a challenging time. If you recognize them, it's



because Padilla was Entranosa's long-time System Manager and Muller served as Senior Operator for 30 years with Entranosa.

Meter Project Continues

Entranosa hired New Mexico Meter to help install over 300 new ultrasonic meters. They averaged 15 meters per day for two weeks, which was followed by Entranosa's administrative staff inputting the new meters into the billing system. Each step takes time with lots of attention to detail as we don't want to end up with a billing nightmare. All the new meters will be installed by the middle of April with another large order arriving in June. Members with new meters, could experience an 10 to 20 percent increase in usage, as the old meters slow down over time.



Old Meters Slow Down and need to be Replaced

Extend Your Water Heater Life

To extend the useful life of your

water heater, Entranosa recommends replacing the sacrificial anode rod every two years. Depending on the location of the water heater, replacing these rods can be difficult. Another option is to purchase an electrified anode which should provide protection for 5 to 10 years.

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Pressure Regulator

This is a picture of a water heater pressure regulator. If the silvery blue lever pops up on your home water heater and you can hear water flowing from the tank, your pressure is too high. Call Entranosa immediately to have your pressure checked!



If blue lever pops, it could be a sign of high water pressure

Pumping Increases Pressures

Pumping season is coming soon

and with higher water volumes comes increased pressures in the water system. Entranosa urges members to please check your water pressure at the hose bibb. Please call Entranosa if your



Entranosa's Board of Directors

Chair: Robert 'Rob' Baracker, **Vice Chair:** Paul Gorder, **Secretary:** Linda Barbour **Treasurer:** Dennis Hodges, **Members:** C.J. "Skip" Mead, Joelle Hertel, Rik Thompson

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