

May 4, 2005

### **Tampering with Metering Equipment**

IT IS THE POLICY OF ENTRANOSA that meter tampering is a serious issue. When the staff discovers a meter has been tampered with or removed, the Chief Operating Officer has the authority to determine the facts surrounding the incident and has the latitude to implement corrective and punitive actions to recompense the cooperative for losses it may have incurred, and to impede a recurrence of the incident. These measures include a penalty of \$300 for tampering with a meter, restitution to Entranosa of the cost of repairs and lost water, removal of a meter and charging for that event, and referring a member to the Board for revocation of membership.

**Payment arrangements have not been made and your account is still not current. We have not been to the property to reinstate your service from the original disconnect date. No water should be flowing to your property unless; payment has been paid in full and a request to have the water turned back on has been made.**

We are fining you \$50.00 for tampering with the meter.

Contact management at (505) 281-8700 for further questions.